

# HEALTHY MOUTH. HEALTHY BODY. HAPPY FACE.

Get to know the Cigna Dental PPO (DPPO) plan.



## The power of preventive dental care

When you enroll in the Cigna Dental PPO (DPPO) plan, certain preventive dental care services like cleanings, oral exams and routine x-rays are **covered at no additional cost** when you use a network dentist.<sup>1</sup> And those visits are about more than brightening your smile — they're important for maintaining your overall health, too.

**1.5x** People who do not get preventive care are 1.5 times more likely to develop gum disease, which can cause complications, especially for people with underlying medical conditions.<sup>2</sup>

**22%** People who get regular preventive care are **22 percent less likely to need care at an emergency room or urgent care center.**<sup>2</sup>

## Your plan includes other features and benefits to help make getting dental care simple and affordable, including:



### Enhanced flexibility

The Cigna DPPO plan allows you to choose any licensed dentist for care. However, you'll save more by using a dentist in the Total DPPO network. The Total DPPO network offers convenient access to highly rated dentists all across the country and savings on covered dental services.<sup>3</sup>



### Savings and convenience

**Network dentists have agreed to reduce their fees for Cigna customers.** They will also file claims for you and they cannot "balance bill" you for the difference between their regular fees and the reduced fees they have agreed to accept from Cigna.



### Preventive care that pays

**Your plan includes Cigna Dental WellnessPlus™.** With WellnessPlus, you can earn increases to your plan's benefits when you get routine preventive dental care. Once your benefits are effective and you've activated your myCigna.com account, you can learn more by logging on to myCigna.



### What is balance billing?

Balance billing happens when a dentist who isn't in your plan's network charges more than your plan pays. Balance billing is a risk when you get services from an out-of-network dentist, so it helps to understand the difference between in-network and out-of-network dentists.

Together, all the way.®



## Find dentists in the Total DPPO network.

You can search for network dentists before your benefits become active by visiting [Cigna.com](https://www.cigna.com).

- Select “Find a Doctor, Dentist or Facility”
- Follow prompts to search by type of dentist or by dentist name.
- When prompted to select a plan, choose “DPPO/EPO > Total Cigna DPPO”

Once your benefits become active, you can use your [myCigna.com](https://www.cigna.com) account to access enhanced search tools including verified patient reviews, Brighter Scores and a treatment cost estimator that shows costs specific to your plan.



### No ID card needed!

You don't need an ID card to receive care from network dentists. Simply make your appointment and provide identification to the office staff. They can verify your coverage with Cigna. You can also access a digital ID card after your benefits are effective and you have activated your [myCigna.com](https://www.cigna.com) account.



**Dental coverage that keeps you smiling and helps you stay healthy.**



### Questions?

We're here to help 24/7, with live customer support in over 150 languages. Call 1.800.Cigna24

**Together, all the way.®**



1. Not all preventive services are covered, including athletic mouth guards. Refer to the policy for a complete list of covered and non-covered preventive services. Frequency limitations apply.
2. “Preventive Dental Treatment Associated with Lower Medical Utilization and Costs.” National study of Cigna customers with dental and medical coverage, updated December 2020.

The dentists who participate in the Cigna network are independent contractors solely responsible for the treatment provided to their patients. They are not agents of Cigna. In Texas, the insured dental plan is known as Cigna Dental Choice, and this plan uses the national Cigna DPPO network.

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