



501 N. 44th Street  
2nd Floor  
Phoenix, AZ 85008  
602-506-3301

# Code Complaints



## Why is reporting a code violation important?



- ◆ To protect your investment
- ◆ To protect you, your family & friends
- ◆ To protect the environment
- ◆ To protect the public

Monday —Friday, 8:00 a.m. —5:00 p.m.

◆ **PLANNING & DEVELOPMENT**  
[www.maricopa.gov/planning](http://www.maricopa.gov/planning) 602-506-3301

◆ **AIR QUALITY** for dust permits  
[www.maricopa.gov/aq](http://www.maricopa.gov/aq) 602-506-6010

◆ **FLOOD CONTROL** for floodplain clearances and elevation certificates  
[www.fcd.maricopa.gov](http://www.fcd.maricopa.gov) 602-506-1501

◆ **ENVIRONMENTAL SERVICES**  
for septic and well permits  
[www.maricopa.gov/envsvc](http://www.maricopa.gov/envsvc) 602-506-6824

◆ **DEPARTMENT of TRANSPORTATION (MCDOT)**  
For right of way and easements  
[www.mcdot.maricopa.gov](http://www.mcdot.maricopa.gov) 602-506-8600

Our focus is to ensure compliance with codes and regulations to promote the general health, safety and welfare of the citizens of Maricopa County.

## Overview of the Code Complaint Process



Maricopa County  
Planning & Development  
(602) 506-3301



### What is a code complaint?

Filing a complaint is a formal method of notifying the Code Compliance Division of possible building code and/or zoning violations on a specific property.

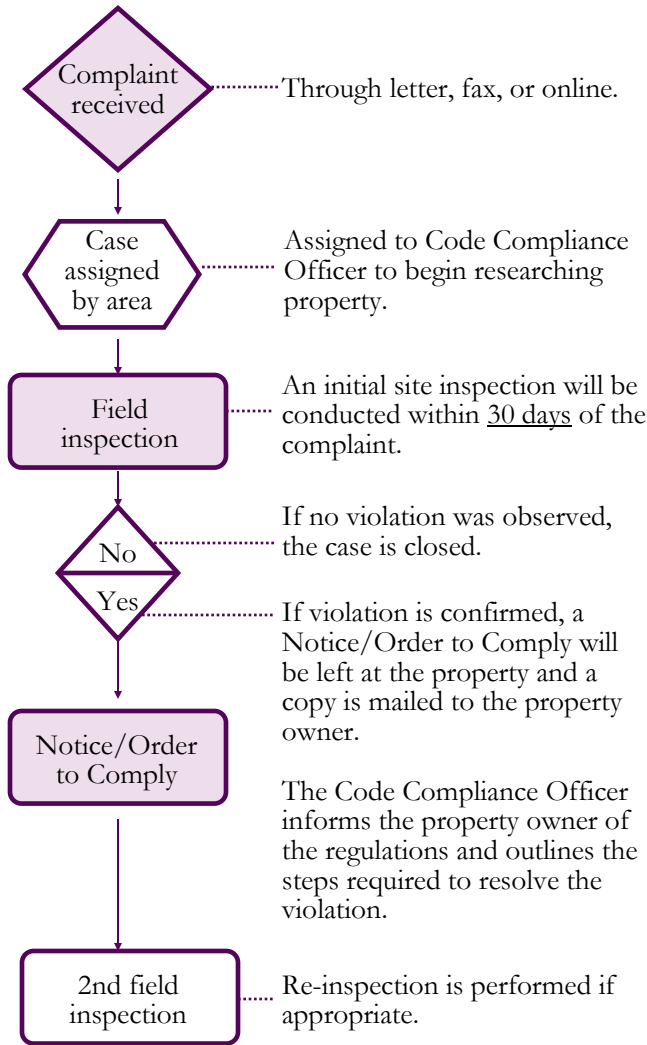
Complaints must be in writing and your information will remain confidential until and unless the violation case proceeds to a Hearing Officer or the County Attorney's Office.

### What type of complaints are received?

- ◆ Operating a business from a residence
- ◆ Building without a permit
- ◆ Dilapidated structures
- ◆ Junk, trash, debris
- ◆ Drainage issues
- ◆ Abandoned vehicles
- ◆ Overgrown, dried weeds



### How are complaints processed?



The goal of the Code Compliance Division is to gain voluntary compliance with codes and regulations from the property owner.

Despite efforts to reach compliance, if the violation(s) goes unresolved, a hearing may be set with a Hearing Officer and fines may be imposed.

### How do I file a complaint?

You may mail or fax your complaint to:

Planning and Development  
 Attn: Code Compliance  
 501 N. 44th Street, 2nd Floor  
 Phoenix, AZ 85008  
 FAX: 602-506-3711

Please be sure to list the address or parcel number of the violation, along with a complete description of the suspected violation.

Or, use our Online Service at  
[www.maricopa.gov/planning](http://www.maricopa.gov/planning)

You will be notified by our office within two business days of the status of your complaint.

**Thank you for taking pride in your neighborhood and in Maricopa County.**



Use Online Services to report a complaint  
[www.maricopa.gov/planning](http://www.maricopa.gov/planning)